Certificate IV in Property Services (Operations)

TAFE NSW Course Number: CPP40611-01V03 (19OTE-001)
National Course Code: CPP40611
Nominal Hours: 590

Course description
This course is designed for those who want to work at the operational, supervisory manager levels in the broad property operations and management sector of the industry. In particular the course addresses aspects of strata title management, property maintenance resource management, contract development, procurement business networking, facility management and property investment strategies and processes. Depending on the electives chosen the candidate may also learn about marketing and records management, general small business and finance functions, along with wide-scope, property related functions.

Note, in NSW completion of this qualification DOES NOT fully satisfy Fair Trading NSW regulatory requirements for a Strata/Community Title Managing agent's licence to establish own and manage a Strata/Community Title Management agency overseeing the management functions on behalf of an owner's corporation.

In order to satisfy the above regulatory licensing requirements additional prescribed units of competency from the Statement of Attainment Strata/Community Title Registered Manager (17679) must be also achieved. These prescribed units may also be completed from the Certificate III in Property Services (Operations) (11431).

We highly recommend you complete a personalised career and study profile to confirm this course is right for you, you will find the Career Voyage link below.

To ensure you leave us with the most up to date qualification...
If during or after your enrolment, the course in which you are enrolled is updated in line with national industry standards, the Institute reserves the right to transition you into an alternate course. If this becomes necessary, the Institute will advise you of the change and the arrangements which will be available for you to complete your alternate course.

What are the entry requirements? (including Recognition of Prior Learning)
There are no entry requirement for this course.
Credit (or recognition) for modules/units may be granted based on previous learning, studies, work and/or life experiences. For more information on Credit visit the Credit Pathways page on TAFE Digital website. https://www.tafensw.edu.au/digital/getting-started/credit-pathways

Please note: Some industries have their own legislative or licensing requirements. TAFE NSW recognition does not apply to these.

**Under 17 and wanting to leave school?**
If you are under 17 and want to leave school, your options have been affected by a recent change in NSW law. From January 2010 you must complete Year 10 and then continue in either full-time education, training, paid employment or a combination of these options until you’re at least 17 years of age. More information about options for school students under 17 is available from our website: otten.tafensw.edu.au/under17

**What kind of work could I do?**
Strata/community title managing operative/agent, strata agency manager, assistant/commercial property manager, facility operations supervisor/manager, small business manager, asset manager and lease administrator.

**Pathway to university or higher education**
Thinking of studying next year? Not sure if you should go to TAFE or uni? Let us help you decide. At TAFE NSW we offer you the flexibility to fast-forward your career with Pathways.

Choosing to study at TAFE before going on to uni can see you graduating and entering a competitive workforce sooner — and not with one, but two, nationally recognised qualifications! For more information visit otten.tafensw.edu.au/uni

**What units will I study?**
- BSBFIA402 – Report on financial activity
- BSBLED401 – Develop teams and individuals
- BSBREL401A – Establish networks
- BSBRG304 – Maintain business records
- BSBSMB402 – Plan small business finances
- BSBSMB406 – Manage small business finances
- CPPDSM4006A – Establish and manage agency trust accounts
- CPPDSM4028A – Identify and analyse risks and opportunities in the property industry
- CPPDSM4034A – Assess and implement strata/community management agreement
- CPPDSM4044A – Coordinate maintenance and repair of properties and facilities
- CPPDSM4045A – Facilitate meetings in the property industry
- CPPDSM4047A – Implement and monitor procurement process
- CPPDSM4048B – Implement customer service strategies in the property industry
The above list includes units being offered by TAFE Digital. If licensing in another state other than NSW is required, please check requirements with the relevant state.

**This qualification is completed by:**
Successful completion of the 18 units.

**How much is the course?**

**Smart and Skilled Student Fees**

The cost of this course will vary based on your eligibility for a Smart and Skilled Student Fee. Eligibility criteria can be found on the [Smart and Skilled website](https://www.tafensw.edu.au/get-started-at-tafe-nsw/fees-information) or you can call us on 131 241 for further information and advice.

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<tr>
<td><strong>First qualification</strong></td>
<td>$1,980</td>
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<td><strong>Second qualification</strong></td>
<td>$2,310</td>
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<td><strong>Concession</strong></td>
<td>$240</td>
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<td><strong>Non-government subsidised fee</strong></td>
<td>$7,080</td>
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**Trainees:** From 2016 if you are starting a traineeship that is on the NSW Skills List, your Smart and Skilled fee for the whole qualification will not be more than $1,000.

This training is subsidised by the NSW government under Smart and Skilled. The student fee you will need to pay, will be determined according to your personal circumstances and eligibility for a subsidised place, you may also be eligible for a concession fee, fee exemption or fee free scholarship. Payment by instalments is available.

You may continue with an enrolment into this course if you are not eligible for subsidised training, however the full training fee will be applicable. There are conditions to enrolment if you are a Temporary Visa Holder. To discuss your visa status and eligibility to enrol please phone 131 241.

For further information on fees and charges please see [https://www.tafensw.edu.au/get-started-at-tafe-nsw/fees-information](https://www.tafensw.edu.au/get-started-at-tafe-nsw/fees-information)

Please ensure you also read and understand the associated fee policies and conditions related to withdrawal from a course, applying for a refund of fees, applying for a deferral to your studies and if you are behind in payment of instalments.
For full details on TAFE NSW fees and money matters please visit our website:  
oten.tafensw.edu.au/fees

I would like to talk to someone before I enrol
Please contact TAFE Digital Customer Service on 131 601.

We are committed to enhancing all students' prospects to reach their potential and achieve a positive future. We recognise that for some students additional support services are fundamental to ensure success. We have the following expert support services available which you may access by calling (02) 9715 8446 or 1300 655 993
to make an appointment: Counselling and Career Development, Disability, Aboriginal, Multicultural, Outreach, Adult Basic Education and Open Learning Centre Support Services.

Need help deciding?
Our free online career and study planning tool can help.

You will receive a personalised career and study profile based on your responses. If you would like to discuss your results in person, please contact our Counselling and Career Development Unit by calling 1300 655 993 or 02 9715 8446. To get started click the link below:

Unique Student Identifier (USI)
From 1 January 2015, all students participating in Nationally Recognised Training in Australia will need to have a Unique Student Identifier, or USI.

This includes students completing an apprenticeship, skill set, certificate or diploma course.

A USI gives you access to your online USI account and will contain all of your nationally recognised training records and results from 1 January 2015 onwards. Your results will be available in your USI account in 2016.

When applying for a job or enrolling in further study, you will often need to provide your training records and results. One of the main benefits of the USI is that you will have easy access to your training records and results throughout your life.

How to get a USI
It is free and easy for you to create your own USI online at usi.gov.au. Your local Customer Service office can also provide further information and assistance. If you already have your USI you can enrol with TAFE NSW.

How do I enrol?
To enrol in this course please click on the Enrol Now button. You may also enrol over the phone by calling TAFE Digital on 131 601
Enrol now (click below)  
oten.tafensw.edu.au/mddgad

Current as at 14/6/2019