Diploma of Travel and Tourism Management

TAFE NSW Course Number: SIT50116-01V01 (19OTE-018)
National Course Code: SIT50116
Nominal Hours: 1394

Course description
Cultivate your love for travel and customer service through a career in tourism. The nationally recognised Diploma of Travel and Tourism allows you to develop a comprehensive understanding of industry operations that will give you a competitive edge in this exciting industry.

Taught by industry professionals who all have years of expertise, this course covers:

- Managing finances and risk
- Producing marketing strategies
- Managing projects
- Analysing tourism data
- Managerial skills required to coordinate tourism duties or coordinate promotional activities

The Diploma of Travel and Tourism is your gateway to working in many sectors in the tourism and travel industry as a:

- Small Business or Department Manager
- Manager of Product
- Marketing
- Inbound groups
- Reservations and sales

This course gives you the opportunity to study online and apply for VET Fee Help, Smart and Skilled and Traineeships.

*We highly recommend you complete a personalised career and study profile to confirm this course is right for you, you will find the Career Voyage link below.*

To ensure you leave us with the most up to date qualification...
If during or after your enrolment, the course in which you are enrolled is updated in line with national industry standards, the Institute reserves the right to transition you into an alternate course. If this becomes necessary, the Institute will advise you of the change and the arrangements which will be available for you to complete your alternate course.
What are the entry requirements? (including Recognition of Prior Learning)

There are no entry requirements for this qualification.

Credit (or recognition) for modules/units may be granted based on previous learning, studies, work and/or life experiences. For more information on Credit visit the Credit Pathways page on TAFE Digital website. https://www.tafensw.edu.au/digital/getting-started/credit-pathways

Please note: Some industries have their own legislative or licensing requirements. TAFE NSW recognition does not apply to these.

Under 17 and wanting to leave school?

If you are under 17 and want to leave school, your options have been affected by a recent change in NSW law. From January 2010 you must complete Year 10 and then continue in either full-time education, training, paid employment or a combination of these options until you’re at least 17 years of age. More information about options for school students under 17 is available from our website: oten.tafensw.edu.au/under17

Pathway to university or higher education

Thinking of studying next year? Not sure if you should go to TAFE or uni? Let us help you decide. At TAFE NSW we offer you the flexibility to fast-forward your career with Pathways.

Choosing to study at TAFE before going on to uni can see you graduating and entering a competitive workforce sooner — and not with one, but two, nationally recognised qualifications! For more information visit oten.tafensw.edu.au/uni

What units will I study?

BSBDIV501 – Manage diversity in the workplace
SITTIND001 – Source and use information on the tourism and travel industry
SITTTSL002 – Access and interpret product information
SITTTSL005 – Sell tourism products and services
SITTTSL006 – Prepare quotations
SITTTSL008 – Book supplier products and services
SITTTSL009 – Process travel-related documentation
SITTTSL010 – Use a computerised reservations or operations system
SITTTSL012 – Construct normal international airfares
SITTTSL013 – Construct promotional international airfares
SITXCCS007 – Enhance customer service experiences
SITXCCS008 – Develop and manage quality customer service practices
SITXCOM005 – Manage conflict
SITXEBS001 – Use social media in a business
SITXFIN002 – Interpret financial information
SITXFIN003 – Manage finances within a budget
SITXFIN004 – Prepare and monitor budgets
The above list includes units being offered by TAFE Digital. If licensing in another state other than NSW is required, please check requirements with the relevant state.

Your learning materials will be provided in:
All learning and assessment materials are online.

This qualification is completed by:
Students need to complete online assessments.

How much is the course?
The indicative cost of this course is $4,230.

This training is subsidised by the NSW government under Smart and Skilled. The student fee you will need to pay, will be determined according to your personal circumstances and eligibility for a subsidised place. You may also be eligible for a concession fee, fee exemption or fee free scholarship. Payment by instalments is available.

For further information on fees and charges please see https://www.tafensw.edu.au/get-started-at-tafe-nsw/fees-information

Please ensure you also read and understand the associated fee policies and conditions related to withdrawal from a course, applying for a refund of fees, applying for a deferral to your studies.

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<th>Code</th>
<th>Name</th>
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<th>End Date</th>
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<td>19OTE04886</td>
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Depending on your previous qualifications and experience, your fee may be less than the maximum fee quoted. Your actual fee will be calculated and confirmed.
during the enrolment process.

This course is approved for a Commonwealth VET Student Loan. If you meet the eligibility requirements, you are able to apply to the Commonwealth for a loan to cover all or part of your course fee. We will ask you whether you would like to apply for a VET Student Loan when you enrol and advise you of the process.

If you would like more information about VET Student Loans please visit the TAFE NSW website or contact us on 131 241.

For full details on TAFE NSW fees and money matters please visit our website: oten.tafensw.edu.au/fees

I would like to talk to someone before I enrol
Please contact TAFE Digital Customer Service on 131 601.

We are committed to enhancing all students' prospects to reach their potential and achieve a positive future. We recognise that for some students additional support services are fundamental to ensure success. We have the following expert support services available which you may access by calling (02) 9715 8446 or 1300 655 993 to make an appointment: Counselling and Career Development, Disability, Aboriginal, Multicultural, Outreach, Adult Basic Education and Open Learning Centre Support Services.

Need help deciding?
Our free online career and study planning tool can help.

You will receive a personalised career and study profile based on your responses. If you would like to discuss your results in person, please contact our Counselling and Career Development Unit by calling 1300 655 993 or 02 9715 8446. To get started click the link below:

Unique Student Identifier (USI)
From 1 January 2015, all students participating in Nationally Recognised Training in Australia will need to have a Unique Student Identifier, or USI.

This includes students completing an apprenticeship, skill set, certificate or diploma course.

A USI gives you access to your online USI account and will contain all of your nationally recognised training records and results from 1 January 2015 onwards. Your results will be available in your USI account in 2016.

When applying for a job or enrolling in further study, you will often need to provide your training records and results. One of the main benefits of the USI is that you will have easy access to your training records and results throughout your life.

How to get a USI
It is free and easy for you to create your own USI online at usi.gov.au. Your local Customer Service office can also provide further information and assistance. If you already have your USI you can enrol with TAFE NSW.

**How do I enrol?**
To enrol in this course please click on the Enrol Now button. You may also enrol over the phone by calling TAFE Digital on 131 601.

Enrol now (click below)
[oten.tafensw.edu.au/mdwqck](oten.tafensw.edu.au/mdwqck)

*Current as at 20/8/2019*